

In our everyday life, it's often necessary to get in touch with public institutions. For example, each of us has to pay taxes. Sometimes we are looking for an official application form or want to find a source to finance agri-projects. Some other times we are in need of a cadastral survey or a list of high-schools we can apply to.

**E-government** is beneficial for both citizens and public institutions, as it **reduces costs, spares time and fights corruption.**

Moreover, citizens have access to quality services in a civilized environment, without queuing in front of unpleasant and intimidating counters. Ultimately, a fair relation between taxpayers and civil servants is fostered.

**Electronic government (or e-Government)** stands for the use of information technology and communications for the delivery and improvement of public services, transactions and interactions with citizens, economic agents or other government entities.

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The Knowledge Economy Project (KEP) is initiated and implemented by the Ministry of Communications and Information Society (MCIS), financed by the Government of Romania through a World Bank loan. The project aims to support knowledge-driven activities, IT&C based, at the national level, with a focus on 255 knowledge-disadvantaged rural and small urban communities.



MINISTERUL COMUNICĂȚILOR ȘI  
SOCIETĂȚII INFORMAȚIONALE

# e-government

public services at your fingertip



What does e-Government provide?

- ⊗ Rapid information, straight from the source!
- ⊗ Download online forms!
- ⊗ Fill in and submit them online!
- ⊗ Pay taxes online!

## e-Government for citizens

- \* you can search for legislation, laws and official notifications
- \* you can express your opinion, influencing changes in legislation
- \* you can find a job
- \* you can access welfare services (unemployment aid, welfare aid, reimbursements, medical services payment, scholarships)
- \* you can find information on identification papers issue or renewal (identity cards, driver licences, legal status documents, etc)

- \* you can book an audience with public authorities
- \* you can register your vehicle
- \* you can obtain a building permit
- \* you can check the public transportation schedule or route maps
- \* you can book a doctor's appointment
- \* you can apply for university studies or you can choose a scholarship to apply for
- \* you can find cultural events' programmes

## e-Government for business

- \* you can register companies
- \* you can bid for online public procurement
- \* you can pay social contributions
- \* you can pay taxes
- \* you can submit customs statements
- \* you can get information regarding various permits and licenses
- \* if you are a transporter, you can get transport permits online

I have registered my car

George Răduț  
Garda de Surs, Alba

I have booked a doctor's appointment

Viorel Păduraru  
Sucevița, Suceava

I have scheduled an audience

Firine Jolobu  
Sucevița, Suceava

I have applied for university

Andreea Molan  
Sucevița, Suceava

I have obtained a building permit

Marin Blăzeu  
Garda de Surs, Alba

I have used the Romanian public acquisition system

Clara Lăzeu  
Garda de Surs, Alba

I have submitted customs statements

Adriana Măreuță  
Bogdănița, Vaslui

I have paid my taxes

Denisa Bianca Nicolescu  
Băneasa, Constanța

